



# RVNA

*Rehabilitation & Visiting Nurse Association*



*Contemporary Care ■ Traditional Values*

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## **Top 10 Reasons**

The Rehabilitation and Visiting Nurse Association is able to deliver the right care for many reasons, including:

### **1. COMPASSION**

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We understand that there is often emotional, physical and financial stress associated with using home health care. Our clinical professionals, home health aides and office staff are fully aware that you need your questions answered and your medical needs attended to. They also know it's important to do so in a manner that makes you comfortable and helps you or your loved one live the best life possible.

### **2. AVAILABILITY, 24/7**

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Whether you have planned in advance for home health care or face a crisis and need an immediate solution, we are available to you when you need us, where you need us. Our staff can be reached all day and night, all week, every day of the year, including holidays. And we have the resources to provide you with care, no matter what. For example, if your nurse is sick, you won't go without the services you require—we can send in a back-up at a moment's notice.

### **3. UNDERSTANDING**

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We understand that you and your loved ones live in the real world, dealing with all of life's ups and downs. We understand when your parents want to live in their own home but you can't be with them all the time. We understand when your wife will need help getting around, bathing and taking care of her wounds after she leaves the hospital. We understand when your father is cranky because he needs to give up his favorite foods, now that he's been diagnosed with heart failure and diabetes. No matter your situation, we understand how to provide the highest quality home health care when, where and how you need it.

#### **4. MEDICAL EXPERTISE**

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Providing you or your loved one with the highest quality home health care is not only about having a thoughtful, friendly and caring clinician come into your home. Our staff is all of those things, and more—our clinicians are highly trained medical experts with years of experience and are experts in their specific fields.

#### **5. TECHNOLOGY**

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Each of our clinicians is knowledgeable of our TeleHealth monitors to continuously keep track of patients' vital signs. This technology has made a significant difference to the patient who feels “connected” and that someone is there. It also has demonstrated that such monitoring has led to a decrease in the acute care hospitalizations of those who are using this technology.

#### **6. MULTI-CULTURAL SENSITIVITY**

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We are aware of our diverse communities and do our best to provide a clinician who understands your religious and cultural traditions. Our ability to communicate with our patients, their doctors and family members helps everyone involved get the highest quality home health care services.

#### **7. SERVICES**

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Too often, home health care is misunderstood as being just for older people. We *do* offer many senior care services—but RVNA provides much more. We have services for pregnant women and their newborns, for children suffering from chronic illnesses and for adults of any age recovering from surgery. We provide skilled nursing care, rehabilitation therapy (physical, occupational and speech therapy).

## **8. LOCATION**

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We know the city where you live as only northern Coloradoans do. Our clinicians typically live in the neighborhoods where they work, too, so they can help you find a pharmacy or medical supply store nearby. And because we have 2 offices: one in Weld and one in Larimer, our staff can get to you quickly and easily.

## **9. BEING #1 WITH DOCTORS AND HOSPITALS**

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Our reputation with northern Colorado's doctors and hospitals is stellar. Every day, we work with medical professionals to ensure your smooth transition from hospital to home and coordinate your plan of care. Doctors and hospital personnel know they can count on us to give you the highest quality home care possible—and you can count on us to be reliable, compassionate and knowledgeable.

## **10. PATIENT SATISFACTION**

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We are committed to patient satisfaction and will do whatever is possible to accommodate your or your love one's specific needs. And if there is a service problem, we will do everything we can to correct it quickly.